

IN THE CLAIMS

Please amend the claims as follows:

Claim 1 (Original): A computer program product, comprising:

a computer storage medium and a computer program code mechanism embedded in the computer storage medium for causing a computer to control a protocol used for data communication between a remote receiver and at least one of a device, an appliance, an application and an application unit, the computer program code mechanism comprising:

a first computer code device configured to provide plural communications protocols capable of providing data transfer;

a second computer code device configured to select a first protocol of the plural communications protocols to transfer data between the remote receiver and the at least one of a device, an appliance, an application and an application unit;

a third computer code device configured to select a second protocol of the plural communications protocols to transfer data between the remote receiver and the at least one of a device, an appliance, an application and an application unit;

a fourth computer code device configured to collect events at the at least one of a device, an appliance, an application and an application unit;

a fifth computer code device configured to attempt to transfer the collected events between the remote receiver and the at least one of a device, an appliance, an application and an application unit using the first protocol; and

a sixth computer code device configured to attempt to transfer the collected events between the remote receiver and the at least one of a device, an appliance, an application and an application unit using the second protocol after attempting to transfer the collected events between the remote receiver and the at least one of a device, an appliance, an application and an application unit using the first protocol.

Claim 2 (Original): The computer program product as claimed in claim 1  
wherein the first computer code device comprises a library of code shared between  
first and second applications.

Claim 3 (Original): The computer program product as claimed in claim 1,  
wherein the first computer code device comprises a dynamically linked library of  
code shared between first and second applications.

Claim 4 (Original): The computer program product as claimed in claim 1,  
wherein the plural communications protocols comprise at least one of (1) a store and  
forward protocol and (2) a direct connection protocol.

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Claim 5 (Original): The computer program product as claimed in claim 1,  
wherein the plural communications protocols comprise (1) a simple mail transfer  
protocol and (2) at least one of (a) a file transfer protocol and (b) a hypertext transfer  
protocol.

Claim 6 (Original): The computer program product as claimed in claim 1,  
wherein the sixth computer device comprises a seventh computer code device  
configured to check for a transmission failure before transferring the collected events using  
the second protocol.

Claim 7 (Original): The computer program product as claimed in claim 1,

wherein the sixth computer device comprises a seventh computer code device configured to transfer the collected events using the second protocol in order to increase redundancy.

Claim 8 (Original): A computer program product, comprising:

a computer storage medium and a computer program code mechanism embedded in the computer storage medium for causing a computer to control a data format used for data communication between a remote receiver and at least one of a device, an appliance, an application and an application unit, the computer program code mechanism comprising:

a first computer code device configured to provide plural communications formats capable of providing data transfer;

a second computer code device configured to select a first format of the plural communications formats to transfer data between the remote receiver and the at least one of a device, an appliance, an application and an application unit;

a third computer code device configured to select a second format of the plural communications formats to transfer data between the remote receiver and the at least one of a device, an appliance, an application and an application unit;

a fourth computer code device configured to collect events at the at least one of a device, an appliance, an application and an application unit;

a fifth computer code device configured to attempt to transfer the collected events between the remote receiver and the at least one of a device, an appliance, an application and an application unit using the first format; and

a sixth computer code device configured to attempt to transfer the collected events between the remote receiver and the at least one of a device, an appliance, an application and an application unit using the second format after attempting to transfer the

collected events between the remote receiver and the at least one of a device, an appliance, an application and an application unit using the first format.

Claim 9 (Original): The computer program product as claimed in claim 8,  
wherein the first computer code device comprises a library of code shared between  
first and second applications.

Claim 10 (Original): The computer program product as claimed in claim 8,  
wherein the first computer code device comprises a dynamically linked library of  
code shared between first and second applications.

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Claim 11 (Original): The computer program product as claimed in claim 8,  
wherein the plural communications formats comprise at least two formats selected  
from the group consisting of: binary, text, hypertext markup language (HTML), and extended  
markup language (XML).

Claim 12 (Original): The computer program product as claimed in claim 8,  
wherein at least one of the plural communications formats comprises a compressed  
format.

Claim 13 (Original): The computer program product as claimed in claim 8,  
wherein the sixth computer device comprises a seventh computer code device  
configured to check for a transmission failure before transferring the collected events using  
the second format.

Claim 14 (Original): The computer program product as claimed in claim 8,  
wherein the sixth computer device comprises a seventh computer code device  
configured to transfer the collected events using the second format in order to increase  
redundancy.

Claim 15 (Original): The computer program product as claimed in claim 8, further  
comprising:

a seventh computer code device configured to provide plural communications  
protocols capable of providing data transfer; and

an eighth computer code device configured to select a first protocol of the plural  
communications protocols to transfer data between the remote receiver and the at least one of  
a device, an appliance, an application and an application unit,

wherein the fifth computer code device is further configured to transfer the collected  
events with the first protocol using the first format.

Claim 16 (Original): The computer program product as claimed in claim 8, further  
comprising:

a seventh computer code device configured to provide plural communications  
protocols capable of providing data transfer; and

an eighth computer code device configured to select a first protocol of the plural  
communications protocols to transfer data between the remote receiver and the at least one of  
a device, an appliance, an application and an application unit,

wherein the sixth computer code device is further configured to transfer the collected  
events with the first protocol using the second format.

Claim 17 (Original): The computer program product as claimed in claim 8, further comprising:

a seventh computer code device configured to provide plural communications protocols capable of providing data transfer; and

an eighth computer code device configured to select a first protocol of the plural communications protocols to transfer data between the remote receiver and the at least one of a device, an appliance, an application and an application unit,

wherein the fifth computer code device is further configured to transfer the collected events with the first protocol using the first format;

a ninth computer code device configured to select a second protocol of the plural communications protocols to transfer data between the remote receiver and the at least one of a device, an appliance, an application and an application unit,

wherein the sixth computer code device is further configured to transfer the collected events with the second protocol using the second format.

Claim 18 (Original): A computer computer-implemented method for causing a computer to control a protocol used for data communication to a remote receiver, comprising:

providing plural communications protocols capable of transferring data;

selecting a first protocol of the plural communications protocols to transfer data between the remote receiver and at least one of a device, an appliance, an application and an application unit;

selecting a second protocol of the plural communications protocols to transfer data between the remote receiver and the at least one of a device, an appliance, an application and an application unit;

collecting events at the at least one of a device, an appliance, an application and an application unit;

performing a first attempt to transfer the collected events between the remote receiver and the at least one of a device, an appliance, an application and an application unit using the first protocol; and

performing a second attempt to transfer the collected events between the remote receiver and the at least one of a device, an appliance, an application and an application unit using the second protocol after the first attempt

Claim 19 (Original): A computer computer-implemented method for causing a computer to control a format used for data communication to a remote receiver, comprising:

providing plural communications formats capable of providing data transfer;

selecting a first format of the plural communications formats to transfer data between the remote receiver and at least one of a device, an appliance, an application and an application unit;

selecting a second format of the plural communications formats to transfer data between the remote receiver and the at least one of a device, an appliance, an application and an application unit;

collecting events at the at least one of a device, an appliance, an application and an application unit;

performing a first attempt to transfer the collected events between the remote receiver and the at least one of a device, an appliance, an application and an application unit using the first format; and

performing a second attempt to transfer the collected events between the remote receiver and the at least one of a device, an appliance, an application and an application unit using the second format after the first attempt.

20. (New) The computer computer-implemented method as claimed in claim 19, wherein the step of performing a first attempt to transfer the collected events comprises performing an attempt using a first protocol.

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